



IMPAX BUSINESS SOLUTIONS LIMITED

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TO WHOM IT MAY CONCERN

RE: LETTER OF APPRECIATION AND RECOMMENDATION FOR Hi Tech Data Group™

Impax Business Solutions would like to express our appreciation for the professional and reliable services provided by **Hi Tech Data Group™** during a critical data recovery assignment.

In **December 2024**, we engaged **Hi Tech Data Group™** following a server storage failure involving **three RAID 5 drives**. The situation required specialized recovery skills to restore access to important business data while ensuring the security and confidentiality of the information throughout the process.

The **Hi Tech Data Group™** team handled the assignment with professionalism, technical expertise, and a clear understanding of the challenges associated with RAID-based data recovery. Their structured approach, careful analysis, and attention to detail provided confidence throughout the engagement.

Communication was managed effectively, with regular updates shared on the progress of the recovery process and clear explanations provided at each stage. Their responsiveness, commitment, and dedication contributed significantly to the successful completion of the recovery exercise.

Based on our experience, we are pleased to recommend **Hi Tech Data Group™** to organizations seeking dependable expertise in server data recovery, digital forensics, cybersecurity, and other specialized IT services. Their technical capability, professionalism, and commitment to delivering quality solutions make them a trusted technology partner.

We appreciate the support provided by **Hi Tech Data Group™** and wish them continued success in their future engagements.

Yours faithfully,

David K. Macharia
Head of IT
Impax Business Solutions

